

## How are my materials delivered?

This is where the text goes letting people know that once they pay for their materials, they can instantly download the materials from our site. They are given 3 attempts and the downloads are active for 7 days.

### Already purchased your materials?

Simply login to MusicalBard.com and visit DOWNLOAD NOW under the MEMBERS ONLY tab. Scroll down to the bottom and enter the email address you used to purchase your materials (it has to be the one you used that is registered with PayPal.)

### Having trouble downloading your materials?

Please [contact us](#) if you are having difficulty downloading your materials.

### My material is a .zip file, what's that?

We have packaged your materials in a single compressed file called a .zip file. You will need to extract this file in order to have access to all of your materials.

### What format are the materials in?

The score is delivered as a .pdf file and the tracks and cds are delivered as either .mp3s or .wavs.